



Insulated Glass Warranty

Dear Client,

Brick Glass insulated glass units are covered by a ten (10) year limited warranty from the date of manufacture against seal failure. This warranty applies to material obstructions of vision caused by dust or film formations on the internal surfaces of the glass resulting from seal failure due to improper manufacturing.

If a product fails within the ten-year limited warranty period, Brick Glass will provide a replacement unit free of charge.

All insulated units are inspected prior to delivery or pick-up. Brick Glass warrants that the products it supplies will be suitable for the specific purposes expressed by the buyer. All products are sourced from reputable manufacturers and fabricated in accordance with industry standards.

Brick Glass reserves the exclusive right to inspect any unit in question and determine, at its discretion, if any conditions exist that would void the warranty.

Markings that may become visible on glass under hot or steamed conditions are not covered under this warranty. These markings are a natural result of the manufacturing process and do not indicate that the glass is compromised or unsafe. Quality control inspections are conducted exclusively in dry, room-temperature conditions.

This warranty will be void if the unit has been:

- Mishandled or shows evidence of tampering.
- Improperly installed.
- Exposed to foreign materials or solutions, including but not limited to cleaning products containing abrasives or chemicals that can react with the insulated unit's seal or glass.
- Tinted with window film.
- Subjected to spontaneous breakage or damage from use

If the unit doesn't meet Brick Glass's standard glass tolerances.

This warranty is limited to the terms outlined herein and does not extend beyond the described coverage. It is provided exclusively to the original customer. Proof of original purchase is required and must be presented to Brick Glass before any resolution or service is offered.

With much respect,

Christopher J. Kinsella
General Manager of Brick Glass